

# Magenta Design System Governance Model

**AS ONE, WE CAN.**

**ONE**

**OCEAN NETWORK EXPRESS**

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- CONTRIBUTION PROCESS

Magenta Design System governance have answers for the following questions of each team

## Product teams

- How to request to create a new component or update an existing one?
- How to report a Design System bug?
- How to send questions or communicate with Magenta Design System team?
- What if a component does not exist in Magenta Design System or not fulfill with requirement?
- Can product teams contribute to Magenta Design System?
- How to know status of requests?

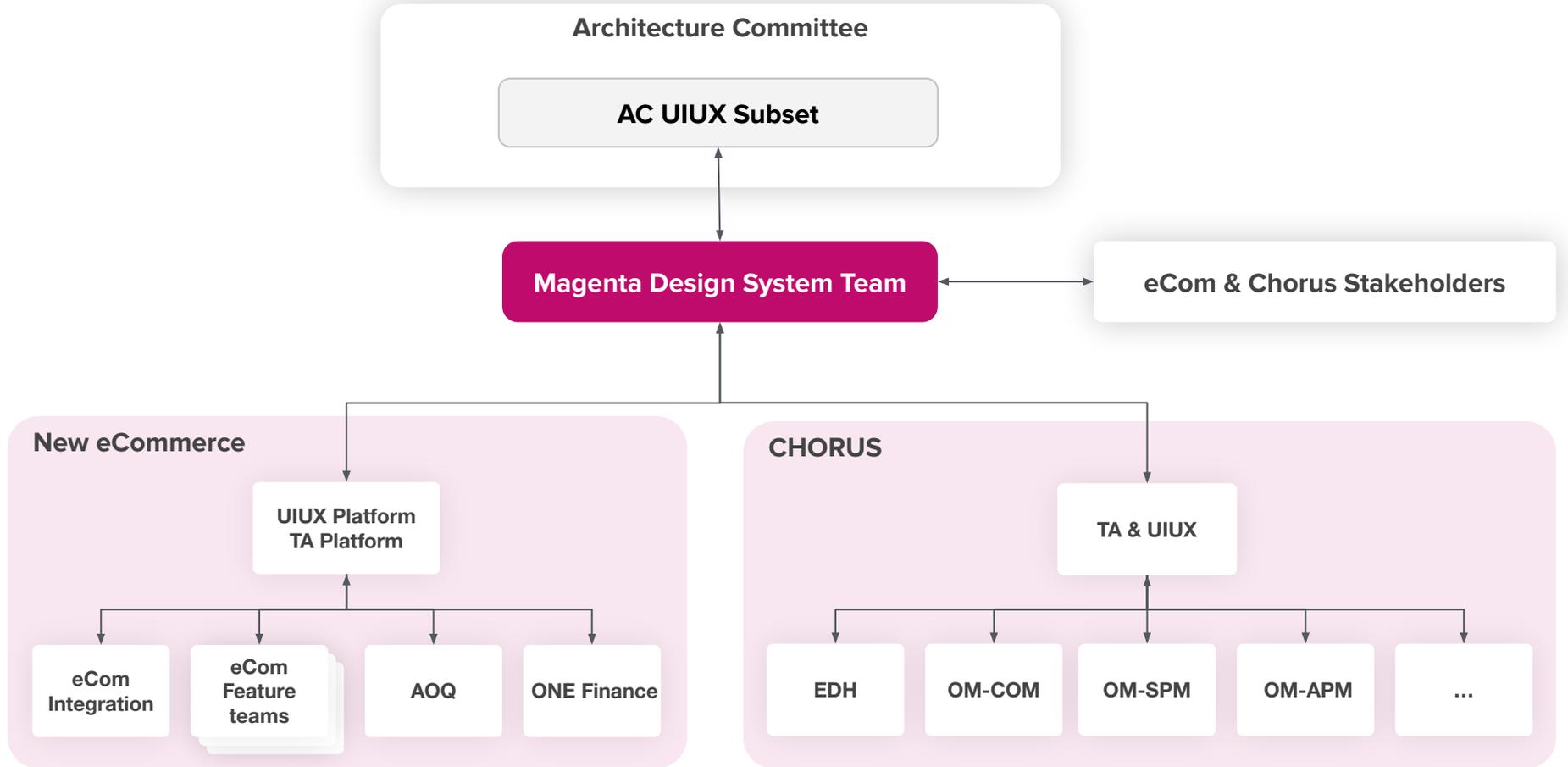
## Magenta Design System team

- What to do when receiving feedback/requests from product teams?
- How to analyze and making decision for requests from Product teams?
- What to do when rolling out a release?
- How to communicate with Product teams?
- How to manage status of requests/questions status?

Magenta Design System Governance will be **improved continuously** to adapt with real-world implementation.

Product teams and stakeholders can contribute idea to help Magenta Design System Governance better and better.

# Magenta Design System Governance scheme



## AC UIUX Subset

- Ensure product teams respect, follow and apply Magenta Design System properly.
- Oversight and consult on strategic initiatives related to Magenta Design System.
- Overseeing and approving Magenta Design System vision and roadmap.

## Magenta Design System team

- Develop and maintain the design system components, guidelines, and documentation.
- Collaborate with product teams to understand their requirement and provide necessary support.
- Provide Magenta Design System release plan/roadmap/governance processes clearly.

## eCom UIUX/TA Platform Chorus TA & UIUX

- Work with TA, Designer of product teams to make plan/timeline for applying Magenta Design System and track progress/quality.
- Ensure product teams respect, follow and apply Magenta Design System properly across the product.
- Contribute to the design system, suggesting improvements, proposing new components.

## Product teams

- Ensure that Magenta Design System is properly integrated into development workflow and utilized consistently across different features and interactions.
- Actively collaborate with Magenta Design System team to identify any issues, suggest improvements, and share insights based on practical experience using the design system.
- Ensure that any modifications align with the overall Magenta Design System strategy and standards.

# COMMUNICATION CHANNEL

between Magenta Design System team & Product teams



Product teams send an Inquiry Submission to Magenta Design System team for following cases:

- Request to create new component
- Request to update an existing component
- Report a bug
- Have question
- Feedback
- Want to contribute

[Magenta Design System Inquiry Submission form link](#)

ONE Design System Service Management

### Magenta Design System Inquiry Submissi...

Product team \*

DS Inquiry Type \*

Summary \*

Description

Ad B I ... A v :≡ v ☑ ☒ + v

Press Ctrl + / to learn time-saving keyboard shortcuts.

Expected Complete Date

Select date

Attachment

Drop files to attach or Browse

Submit

DS Inquiry Type	Definition	Example
Bug	This type is used to report an error, defect, or unintended behavior in an existing component or feature. These issues describe something that is not working as designed or expected.	<a href="#">ODSSM-499</a> <a href="#">ODSSM-503</a>
Question	While "Question" is not a direct DS Inquiry Type in your current issues, questions are often embedded within "Feedback" or "Inquiry" issues. If "Question" is used, it would refer to requests for clarification, information, or guidance about a component, feature, or process.	<a href="#">ODSSM-506</a>
Feedback	This type is used to provide suggestions, comments, or observations about an existing component, feature, or documentation. Feedback may include requests for improvement, inconsistencies, or general user experience notes, but does not necessarily require a fix.	<a href="#">ODSSM-505</a> <a href="#">ODSSM-500</a>
Request to create new component	This type is used when a team or user requests the design and development of a brand new UI component or icon that does not currently exist in the Design System.	<a href="#">ODSSM-504</a> <a href="#">ODSSM-508</a>
Request to update component	This type is used when a user requests enhancements, modifications, or additional features for an existing component. The request may address usability, performance, visual updates, or new properties.	<a href="#">ODSSM-507</a> <a href="#">ODSSM-448</a>
Contribute	This type is used when a team wants to contribute a new feature, behavior, or component to the Design System, often following internal guidelines or design patterns.	<a href="#">ODSSM-407</a>
Other	This is a catch-all category for inquiries that do not fit into the above types.	

1. Access to this [Magenta Design System Inquiry Submission form link](#)
2. Select appropriate Product team name
3. Select appropriate Inquiry type
4. Fill Summary
5. Fill Description as detail as possible. For bug, step to reproduce should be clear.
6. Select the Expected Completion Date if you have an estimated timeline for when you would like the request to be resolved.
7. Attach screenshots if possible.
8. Click Submit button to complete the Inquiry form. The Inquiry will be sent to Magenta Design System team and managed in the Magenta Design System Service Management JIRA board.

ONE Design System Service Management

### Magenta Design System Inquiry Submissi...

Product team \*

DS Inquiry Type \*

Summary \*

Description

Expected Complete Date

Attachment

Submit

Product team \*

AOQ

ONE Finance

Expert Care (BAU)

Orca (eCom1)

Godzilla (eCom2)

Chorus - COM

Chorus - APM

Chorus - EDH

Chorus - SPM

DS Inquiry Type \*

Bug

Request to create new component

Request to update component

Feedback

Question

Contribute

Other



- Manage all Inquiry ticket submitted by Product teams.
- Product teams can track the progress of their Inquiry ticket.
- Product teams and Magenta Design System team can communicate via Inquiry ticket comment.
- Only Magenta Design System team members, representatives of product teams and persons have permission can access this board (Product teams will share representatives list of each team)
- Only Magenta Design System team members can check status of tickets.

[Magenta Design System Service Management board link](#)

**ONE Design System Service Management**

Summary **Board** List Calendar Timeline Forms Pages Issues Reports Shortcuts Apps Project settings

Search board

Share Filter Group by: Status **NEW**

TO DO	IN ANALYZE	READY FOR DEVELOP...	IN DEVELOPMENT	RELEASED	DONE	CANCELLED
0	0	0	2	0	0	0

Visible Tickets in 'IN DEVELOPMENT' column:

- Adding Props for Icons (ODSSM-14)
- Update document - Getting Started (ODSSM-13)

Magenta Design System and Product teams communicate via the submitted ticket comment. This helps to:



- Enable asynchronous collaboration between teams. This fosters efficient collaboration without the need for immediate, real-time communication.
- Provide transparency and visibility for both teams.
- Provide specific and contextual feedback
- Create a collaboration history that captures the evolution of discussions and decisions over time

[Magenta Design System Service Management board link](#)

+ ODSSM-13

### Update document - Getting Started

📎 Attach
🔗 Link issue
☑️ Add Checklist
📄 Attach Lucidchart Diagram
⋮

Product team: Expert Care (BAU)

DS Inquiry Type: Other

**Description**

The Getting Started document should add the github section to add `.npmrc` and how to change the config file to install the library successfully after reading Getting Started, even bugs are not from Design System.

**Activity**

Show: All Comments History Time in Status Checklist history Newest first ↕

Add a comment...

Pro tip: press **M** to comment

KD Khanh Le DN June 30, 2023 at 10:59 AM

Every projects that need to use private npm packages need to follow the same process. This is not specific to Design System thus we don't support documenting this. In the Getting Started page, we already mentioned that you need access to the repo to be able to install it. @Ai Quach TN @Linh Nguyen D

Edit · Delete · 🗨



- Manage all design system document and working flow.
- This space only open for those who have been granted permission.

[Magenta Design System Confluence link](#)

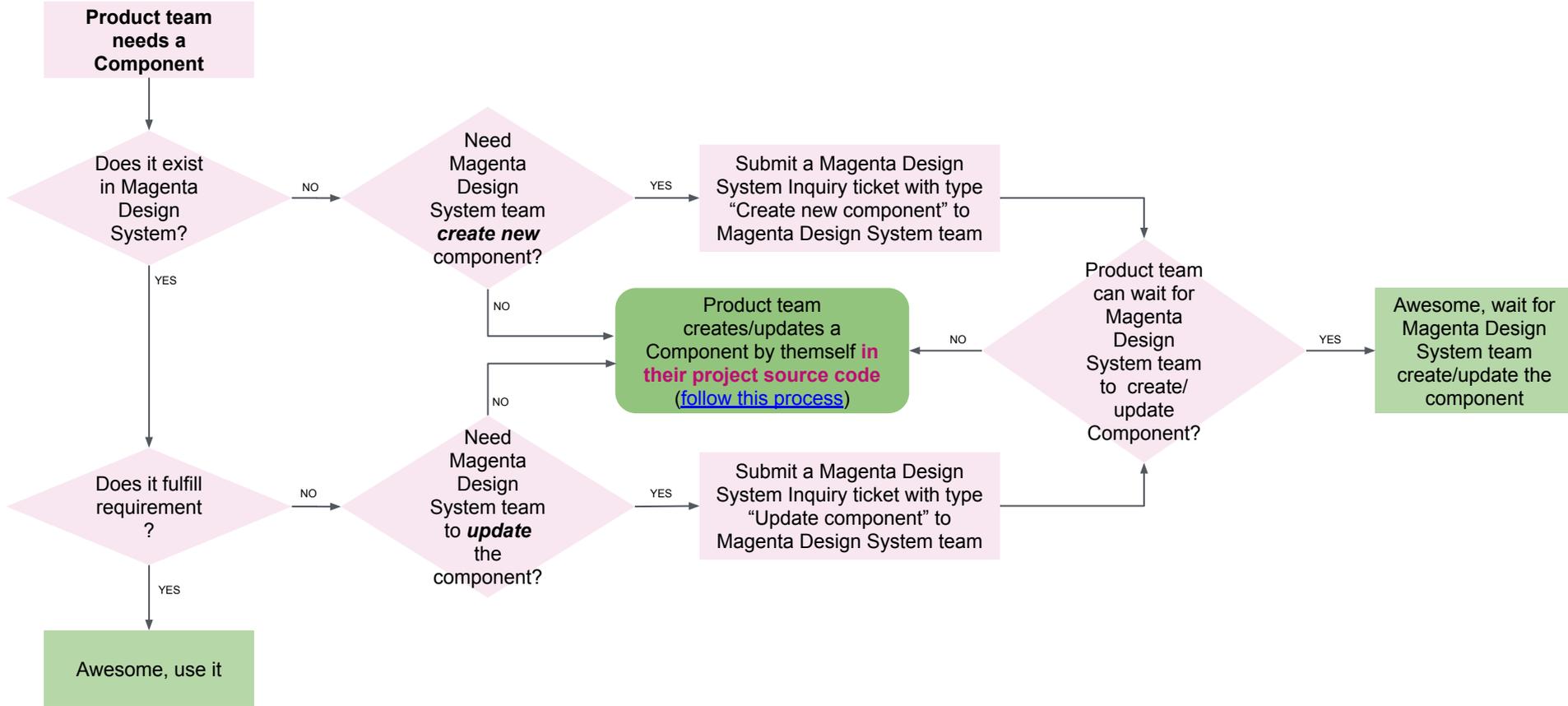
The screenshot displays the Confluence interface for the 'ONE Design Space'. The left sidebar shows navigation options like 'Overview', 'Space Settings', and 'Pages'. The main content area is titled 'ONE Design Space' and contains a grid of document cards. Each card represents a page in the design system, such as 'ONE Design Space Home', 'How to create a Review / Request design task', 'Foundation - Icons', 'Designer Onboarding', 'Audit', 'Chorus - Workflow Management', 'Workflow Management', 'Icons', 'Components', 'Buttons', 'Toasts', and 'Colors'. Each card includes a title, a small icon, the owner's name, and the last update date.

# COLLABORATION PROCESS

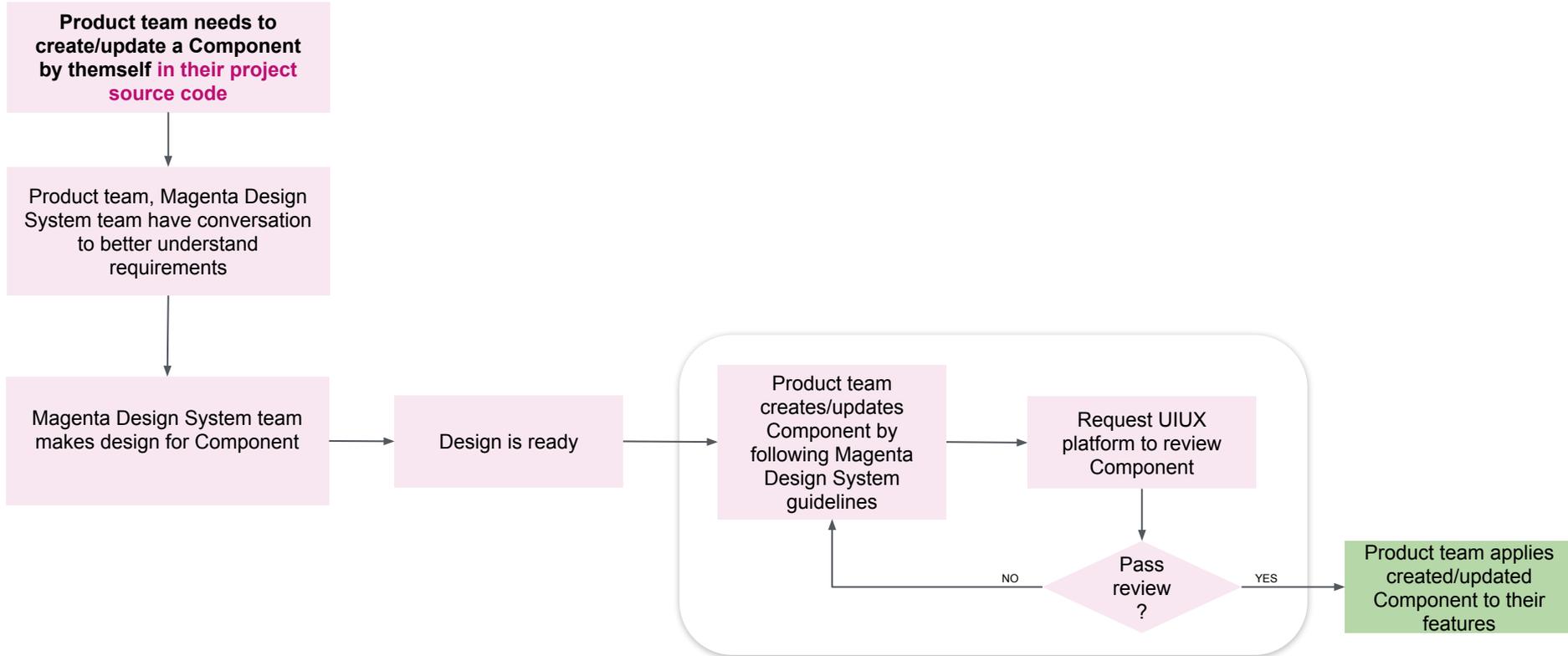
Promotes effective teamwork, collaboration, enhances the value and ensures the long-term effectiveness of the Magenta Design System

- [Product team needs a component](#)
- [Product team creates/updates a component by themselves in their project source code](#)
- [Product Team submit bug/question/feedback to Magenta Design System team](#)
- [Magenta Design System team reviews an Inquiry submitted by Product team](#)
- [Product Team have question/feedback to Magenta Design System team](#)
- [Product Team want to contribute](#)
- [Release process](#)

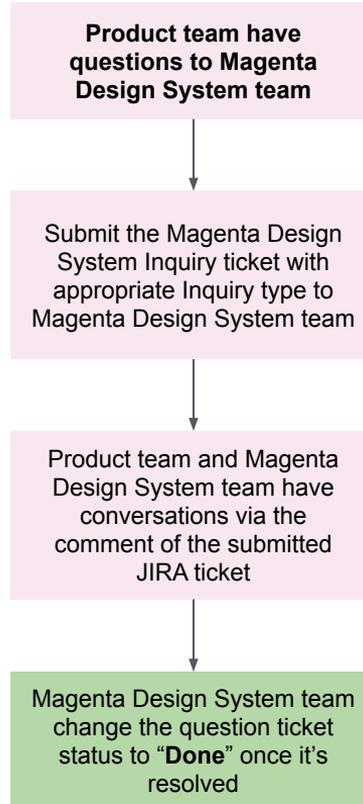
# Product team needs a Component



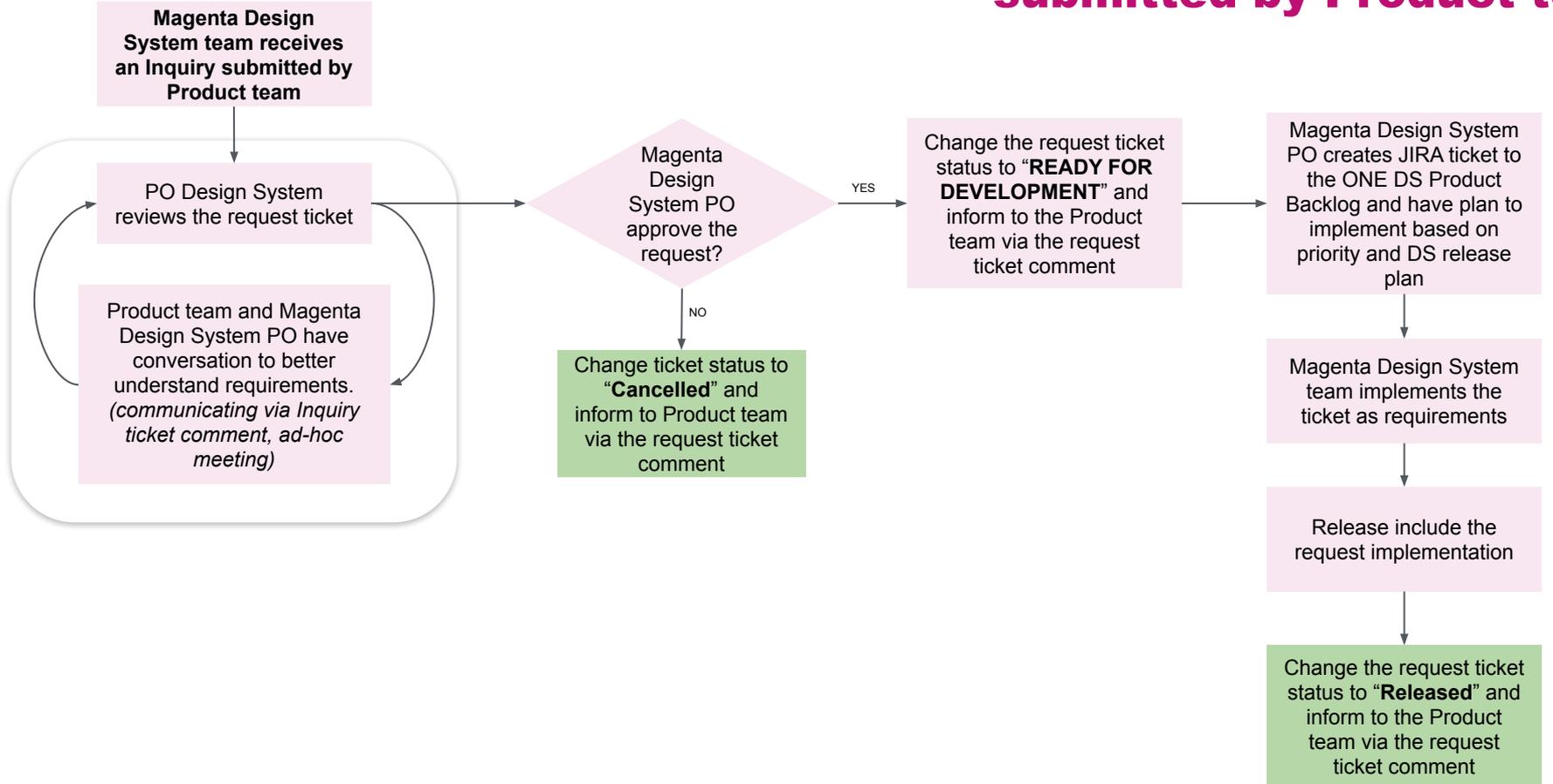
# Product team creates/updates a Component by themselves in their project source code



# Product Team submit bug/question/feedback to Magenta Design System team



# Magenta Design System team reviews an Inquiry submitted by Product team



Magenta Design System team have plan for regular releases.

Release note will be announced via email include: release notes, UAT timeline, release timeline

Product team UAT

Go-live

Magenta Design System team sends a release notice email to Product team

Each Product team has their own plan to update the latest version of Magenta Design System

Product team wires up components to application and tests.

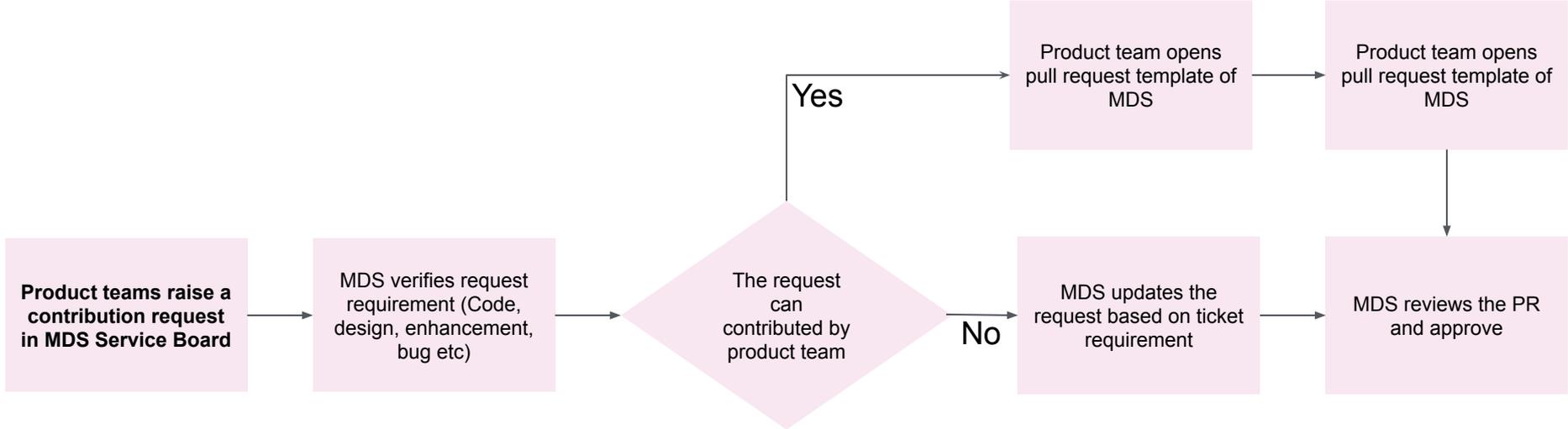
Any bug/questions? ⇒ Submit the Inquiry ticket to Magenta Design System team

NOTE: Release version number of Magenta Design System follows [Semantic Versioning](#).

- If a release has breaking changes, the MAJOR version will be increased.
- MINOR and PATCH versions will not impact existing components used by consumer projects.

# CONTRIBUTION PROCESS PROCESS

We're open-sourcing the Magenta Design System (MDS) internally. Feature teams can now contribute, accelerating development and improving collaboration. Guidelines are below.



Once verified, the team will determine whether the feature teams can contribute the feature or bug fix or should be handled internally by the MDS team.

[Detail contribution process link](#)

Thank you

- [Magenta Design System Introduction](#)
- [Magenta Design System Inquiry Submission form link](#)
- [Magenta Design System Service Management board link](#)
- [Magenta Design System Confluence link](#)